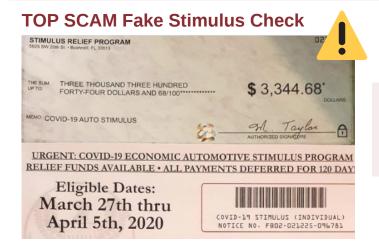
## TOP COVID-19 SCAMS

As the novel coronavirus (COVID-19) pandemic continues to impact the U.S., scammers have seized the opportunity to target the elderly. Here is some helpful information you can use to keep scammers at bay!

## **Top Scams**

**Robocalls - HANG UP!** Scammers or scammy companies use illegal robocalls to profit from Coronavirus related fears posing as the IRS or Medicare. Visit the Federal Trade commission's website to hear scam calls: ftc.gov/coronavirus

**Testing Scam -** Scammers are calling or knocking on doors in white lab coats or hazmat gear claiming to be with the Center for Disease Control and Prevention, selling fake at-home Coronavirus tests.



**Charity Scam -** Scammers are soliciting donations for individuals, groups, and areas impacted by coronavirus

Phishing Scam - Scammers are sending emails posing as health officials, including the World Health Organization and Centers for Disease Control and Prevention, attempting to trick you into downloading malware or providing personal identification and financial information.

**App Scam -** Scammers are creating and controlling mobile apps used to track the spread of COVID-19. If used, these apps insert malware on your device that steals your personal and financial information.

Compassion & Romance Scams - Scammers will use this opportunity to prey on your vulnerability while you are contained and isolated in your home, developing a friendship or romantic relationship with you to gain your trust and obtain your personal and financial information.

If you think you have been a victim a COVID-19 scam, contact law enforcement immediately.

**Treatment Scam -** Scammers are calling or knocking on doors in white lab coats or hazmat gear claiming to be with the CDC, selling fake cures, vaccines, and medical advice on unproven treatment.

**Supply Scam -** Scammers are creating fake shops, websites, social media accounts, and email addresses to sell medical supplies in high demand, like surgical masks. When you try to purchase supplies, they pocket the money.

**Provider Scam -** Scammers are contacting people by phone and email, pretending to be doctors and hospitals that have treated a friend or family member for COVID-19 and demanding payment.

## **Tips for Protecting Yourself From Scams**

- Do not respond to calls or texts from unknown numbers, or any others that appear suspicious.
- Never share your personal or financial information via email, text messages, or phone
- Be cautious if you're being pressured to share information or make payments immediately.
- Scammers often spoof phone numbers to trick you into answering. Government agencies will never call you to ask for personal information or money.
- Do not click links in text messages. If a friend sends you a text with a suspicious link, call them to make sure they weren't hacked.
- Always check on a charity (by calling or looking at its actual website) before donating.

(Source: fcc.gov/covid-scams)

